

Department of Technology Services

---

# JOB OPPORTUNITY

---

**Systems Software Specialist I/II (Technical)  
Software Branch/Application Enabling Section  
Permanent Full-Time Position**

The Engineering Division has an immediate opening in the Application Enabling Section. This position will report directly to the Systems Software Specialist III (Supervisor) Products Support Unit within the Application Enabling Section. Under the direction of the Systems Software Specialist III (Supervisor), the incumbent will provide expert level support for the DTS and its clients. This position will be filled at the Systems Software Specialist I (Technical) or at the Systems Software Specialist II (Technical) level based upon the incumbents eligibility and qualifications.

**Function areas of responsibility include, but may not be limited to:**

- Installation of software products of varying complexity on the MVS(z/OS) mainframes.
- Work with customers to resolve problems with supported software products.
- Diagnose and resolve software problems related to usage or product problems.
- Work with software product vendors to find and implement software product fixes.
- Work with customers to schedule changes to supported software products.
- Work as a team lead or as a team member.

**Desirable Qualifications and Skills:**

- Experience with MVS (OS/390 or z/OS).
- Experience installing and supporting mainframe software products.
- Familiarity with SMP/E.
- Familiarity with change management principles.
- Familiarity with problem ticketing systems such as Remedy.
- Good verbal and written communications skills.
- Ability to work with a variety of technical and management staff as well as vendors and associated organizations.
- Ability to work with minimal supervision.

Applicants must be prepared to demonstrate a sound work ethic, and understand the value of completed staff work.

Applications will be accepted from individuals who are currently in the Systems Software Specialist I/II (Technical) classification or who have transfer or list eligibility to the classification. Applicants will be screened based on desirable qualifications and only the most qualified candidates will be scheduled for an interview. All appointments are subject to State Restriction of Appointment (SROA) provisions and employees designated surplus.

**Final filing date:** Until filled.

Interested applicants should submit a standards state application and resume to:

Department of Technology Services  
P.O. Box 1810, Rancho Cordova, 95741-1810  
Attention: Elani Flores/RPA #05-143  
Phone: (916) 464-4232  
Reference **RPA #05-143**

It is the objective of the State of California to achieve a drug-free state work place, any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

Telephone Relay Service for the deaf or hearing impaired: TDD Phone (800) 735-2929; Voice Phone (800) 735-2922



---

---

# JOB OPPORTUNITY

---

---

---

---

**THE DEPARTMENT OF TECHNOLOGY SERVICES IS AN EQUAL OPPORTUNITY EMPLOYER**

**"Equal employment opportunity to all regardless of sex, race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation."**